

An Effective Approach To Knowledge Office Program Management - United States Army

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Abstract

The poster will describe the Program Management Office (PMO) for the United States Army, which oversees and coordinates the various functions required for the ongoing development and operation of an award winning Knowledge Office Portal.

The poster will include the defined charter and responsibilities of the PMO and the responsibilities of the various functional areas. All of the functional areas included in the poster are required for the ultimate success of the initiative.

Program management within the Knowledge management area is challenging due to the various disciplines and functions that need to be coordinated. The poster will display an approach that has been successful and continues to bring awards to this organization within the US Army.

The poster will define the initiative and show the Program Office Level and the responsibilities of the PMO.

Each functional area will be defined and their contribution and responsibilities will be displayed:

- Infrastructure & Operations
- Applications Development
- Business Process Re-engineering
- Broadcast/Information Management
- User Support/Training
- Security
- New Technology/Product Evaluation