

# An Effective Application of Program Management to a Knowledge Office

United States Army Program Executive Office Command, Control, and Communications Tactical (PEO C3T)

2002 e.Government  
Award Finalist



**Data Systems Analysts, Inc.**



2001 US Government  
Technology Leadership  
Award for Knowledge  
Center Portal

## Chief Information Office Program Direction

*Program Coordination : Budget and Financial*

*Best Practices Standards : Overall Program Communications*

### Knowledge Management and Enterprise System Development

*Database and Application  
Integration  
Knowledge Center Portal Layout  
and Design  
Search Engine Implementation  
Real Time Communication Tools*

### Broadcast Information Management

*Content Management  
Daily New Stories and Events  
Incentives and Awards  
Tacit and Explicit Knowledge*

### Business Process Re-engineering

*Requirements Management  
Operational Architecture  
Business Process Mapping*

### Network, Web, and Email Infrastructure and Operations

*Network Management  
Desktop Management  
Load Balancing  
24X7 Network Support*

### New Technology/ Product Evaluation

*New Product Evaluation  
Prototype Development  
Wireless  
Voice/Video over IP*

### Security

*Firewall, Network Intrusion  
PKI Authentication  
Emergency Notification  
System Accreditation*

### User Support and Training

*Help Desk  
Specialized Training  
Registration and Licensing  
Web Trends Analysis  
Multi Media and Illustration*

Program Management Helps to Enforce Standard PM Practices, Consolidate and Communicate Overall Status, and Maintain a Consistent Focus for Various Disciplines and Technologies.

*Stan Lipper, PMP*

*Data Systems Analysts, Inc. • 230 Half Mile Rd. • Red Bank, NJ 07701 • (732) 747-2939*

