

DANIEL HEMHAUSER

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PROFESSIONAL SUMMARY

Senior Project Manager with over 17 years of experience managing complex project portfolios; led cross-functional teams consisting of over 500 stakeholders in executing IT projects that realized savings of \$100M+. Expertise in managing complex projects, optimizing resources, and fostering alignment across business units. Known for delivering strong stakeholder engagement, governance, and risk management, ensuring compliance and operational efficiency. PMP and Agile certified, with a focus on maximizing organizational value through strategic project delivery.

PROFESSIONAL EXPERIENCE

Senior Project Manager

WPP

Jun 2023 – Oct 2024

New York, NY

- Led a global team of 500+ stakeholders in executing 140 IT Infrastructure and software projects; realized total savings exceeded \$106M, while simultaneously preventing an additional \$78M in costs for WPP.
- Developed comprehensive weekly status reports that highlighted progress against milestones for each phase of projects, resulting in an average reduction of miscommunications by 80% across all teams.
- Launched governance frameworks that centralized project oversight, ensured compliance with organizational goals, and maintained performance through key performance indicators (KPIs).
- Optimized resource allocation across 30+ departments, employing performance management tools to mitigate risks, enhance operational efficiency, and achieve on-time project delivery.
- Directed multi-disciplinary teams during departmental negotiations; identified inefficiencies resulting in a direct reduction of non-essential spending by \$1.2M.

Product Manager, Telecom Expense Management (TEM)

WPP

Apr 2022 – Jun 2023

New York, NY

- Directed a team of 25+ regional project managers in the growth of the Telecom Expense Management (TEM) platform, aligning project objectives with regional and global business strategies.
- Piloted integration projects for new systems and processes, achieving seamless transitions that minimized disruptions by 40% while maximizing ROI through strategic alignment with business objectives.
- Crafted and implemented comprehensive frameworks to ensure regulatory compliance and financial oversight, contributing to \$13M in cost savings.
- Achieved a 20% annual reduction in mobile spending by refining management processes, enhancing overall profitability across the TEM platform.

Senior Project Manager

Prosource.it

Oct 2018 – Mar 2020

Houston, TX

- Spearheaded the rollout of the Telecom Expense Management (TEM) program across North America, collaborating with 20+ cross-functional teams to ensure alignment with corporate objectives.
- Built and maintained strong relationships with hundreds of key stakeholders, leading to more effective communication channels that clarified project goals and timelines; enhanced collaboration resulted in a 27% reduction in misalignment issues.
- Engineered frameworks that provided robust financial oversight and risk management strategies resulting in a \$4M reduction in mobile-related expenses.
- Implemented centralized reporting systems to track projects, milestones, resources, and performance, enabling informed decision-making and timely issue resolution.

Senior Project Manager

Third Pipe Networks

Apr 2014 – Oct 2018

Englewood Cliffs, NJ

- Managed diverse project teams of up to 40 professionals, ensuring collaboration and timely achievement of complex project milestones.

- Established processes for a \$60M project portfolio, ensuring compliance with organizational standards, timelines, budgets, and risk management practices.
- Mentored a team of 6 project managers, establishing performance benchmarks that led to the successful execution of 160+ large-scale IT projects, enhancing delivery timelines by an average of three weeks.
- Streamlined project processes and improved resource allocation, resulting in a 23% reduction in operating costs and a 19% increase in project profit margins.

Director of Projects

Sterling Technology Group

Sep 2009 – Apr 2014

Metuchen, NJ

- Supervised a team of 5 project managers and 12 engineers, ensuring the on-time delivery of high-stakes IT projects under tight deadlines.
- Administered a \$2.8M department budget, implementing cost control measures and resource optimization strategies that enhanced operational efficiency.
- Introduced standardized project management methodologies, streamlining execution processes and improving overall delivery speed and quality.
- Achieved a 71% reduction in operational issues, enhancing client satisfaction and service delivery through continuous improvement initiatives.

Project Manager

Sterling Technology Group

Jun 2007 – Sep 2009

Metuchen, NJ

- Directed engineering teams in executing 120+ IT projects, generating \$37M in revenue and increasing project revenues by 41% through effective cost control and resource management strategies.
- Orchestrated the installation and upgrade of complex infrastructure, networking, and Active Directory systems, ensuring seamless execution from planning through implementation.
- Created comprehensive project documentation, including Statements of Work (SOWs), RFPs, and lessons learned, ensuring successful project outcomes.
- Built strong relationships with stakeholders, ensuring consistent communication and alignment throughout the project lifecycle to drive success and timely delivery.

EDUCATION

- **Rutgers Business School** **May 2023 – Aug 2026**
Master of Business Administration (MBA)
- **Rutgers Business School** **Sep 2021 – May 2023**
Bachelor of Science in Business Administration (BS)
- **Middlesex College** **Jun 2020 – Aug 2021**
Associate in Science in Business Administration (AS)

SKILLS

- **Project Management:** Program Management; Governance Framework Development & Management; Risk Management & Mitigation; Resource Allocation; Project Life Cycle Management; Agile & Waterfall Methodologies; Change Management; Project Documentation Management
- **Financial Management:** Project Expense Management; Budget Planning; Financial Forecasting; Cost Control & Reduction; ROI Analysis; Vendor Contract Negotiation; Expense Management; Vendor Sourcing; Supplier & Procurement Management; Project Financial Risk Management
- **Stakeholder Management:** Stakeholder Identification & Mapping; Stakeholder Communication Planning; Stakeholder Expectation Management; Stakeholder Engagement Strategies; Stakeholder Risk Analysis; Stakeholder Status & Reporting Management; Stakeholder Escalation Management

CERTIFICATIONS

- **Project Management Professional (PMP)**, Project Management Institute
- **Agile Certified Practitioner (PMI-ACP)**, Project Management Institute
- **Discipline Agile Senior Scrum Master (DASSM)**, Project Management Institute