

# TOMASZ DUSZYK

## PROJECT MANAGER

Phone: 347-272-4135

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## PROJECT MANAGEMENT SKILLS

- Full lifecycle project management
- Concurrent projects and programs management
- Budgeting, cost management
- Requirements gathering facilitation
- Scope estimation facilitation
- Project roadmap development
- Digital team coaching and mentoring
- Risk, issue and change management

## TECHNICAL SKILLS

Jira, Confluence, MS Office, MS Project, Visio, Tableau, Salesforce, Cloud, DevOps, IaC, Saas, Paas

## PROFESSIONAL CERTIFICATES

PMI Certified Associate Project  
Manager

ITIL V3 Foundation

PMI Disciplined Agile Scrum Master

ITIL v3 Release Control and Validation

## EDUCATION

GDANSK, POLAND, OCT 2001 – NOV 2003  
UNIVERSITY OF GDANSK  
MS Computer Science

GDANSK, POLAND, OCT 1998 – OCT 2001  
UNIVERSITY OF GDANSK  
BA Management

## PROFESSIONAL SUMMARY

- 10+ years of managing medium-scale IT projects from planning to execution budgeted up to \$25MM
- Superb high-stake client management including FEDEX, Danske Bank, Carlsberg, MAERSK, USAA, Deloitte, Jefferies, and Moody's leading to long-term trustworthy partnership
- Experience of multicultural business environment with clients and dispersed teams from Poland, Ireland, Denmark, Belgium, USA, Singapore and Japan, Middle East, South Africa
- Expertise in IT infrastructure, cloud computing, monitoring, databases, hardware solutions ensuring cost effective approach, effective technical communication and reliable project estimations

## EMPLOYMENT HISTORY

SENIOR PROJECT MANAGER  
PUPPET, NEW YORK, NY, USA

APR 2021 – SEPT 2022

- Managed \$25MM data center redesign and relocation project distributed across multiple domains to streamline and simplify customers' critical infrastructure
- Managed implementation of DevOps automation practices for on-premises and cloud infrastructures saving c.a. 511'314 cumulative hours / 153 business days yearly
- Ensured project execution within allocated budget
- Created regular status reports and managed relationship with stakeholders achieving horizontal growth, signing additional contract, and customer increasing number of licenses three-fold

TECHNICAL PROJECTMANAGER  
GREEN KEY TECHNOLOGIES, NEW YORK, NY, USA

NOV 2020 – APR 2021

- Built collaborative environment for 3 teams 5 people each through regular, coaching, mentoring, continuous training initiatives, analyzed and recommended KPI improvements
- Enabled transparency, inspection, and adaptation to improve sprint planning
- Interviewed clients about strategic problems and tactical issues, worked with sales engineers, product management, and solution architects to provide sustainable solution
- Took responsibility for creating technology strategy and communicated it to the leadership, management, and the team

TECHNICAL PROJECT MANAGER  
AMELIA (formerly IPSOFT), NEW YORK, NY, USA

OCT 2017 – NOV 2020

- Led global team of world-class engineers and SMEs to provide cloud/infrastructure management and automation for Fortune 5 corporation
- Drove departmental innovation and SRE initiatives resulting in 60% reduction in outages/mistakes and a 50% increase in merits
- Developed and coached SRE and SA teams achieving increased productivity (avg MTTR < 5 minutes from 60 minutes) and reduced (from two weeks to less than 20 minutes) implementation timeframes
- Ran monthly governance meetings, hosted weekly executive leadership meetings and coordinated between all support towers

INFRASTRUCTURE PROJECT MANAGER  
ALBERT EINSTEIN COLLEGE OF MEDICINE, NEW YORK, NY, USA

OCT 2015 – OCT 2017

SENIOR INFRASTRUCTURE AND APPLICATION ENGINEER  
CLS BANK, NEW YORK, NY, USA

OCT 2012 – OCT 2015

POWER SYSTEMS INFRASTRUCTURE ARCHITECT  
IBM IRELAND, DENMARK, BELGIUM

JUL 2006 – AUG 2012

AIX ADMINISTRATOR  
LUFTHANSA SYSTEMS, POLAND

OCT 2003 – JUL 2006